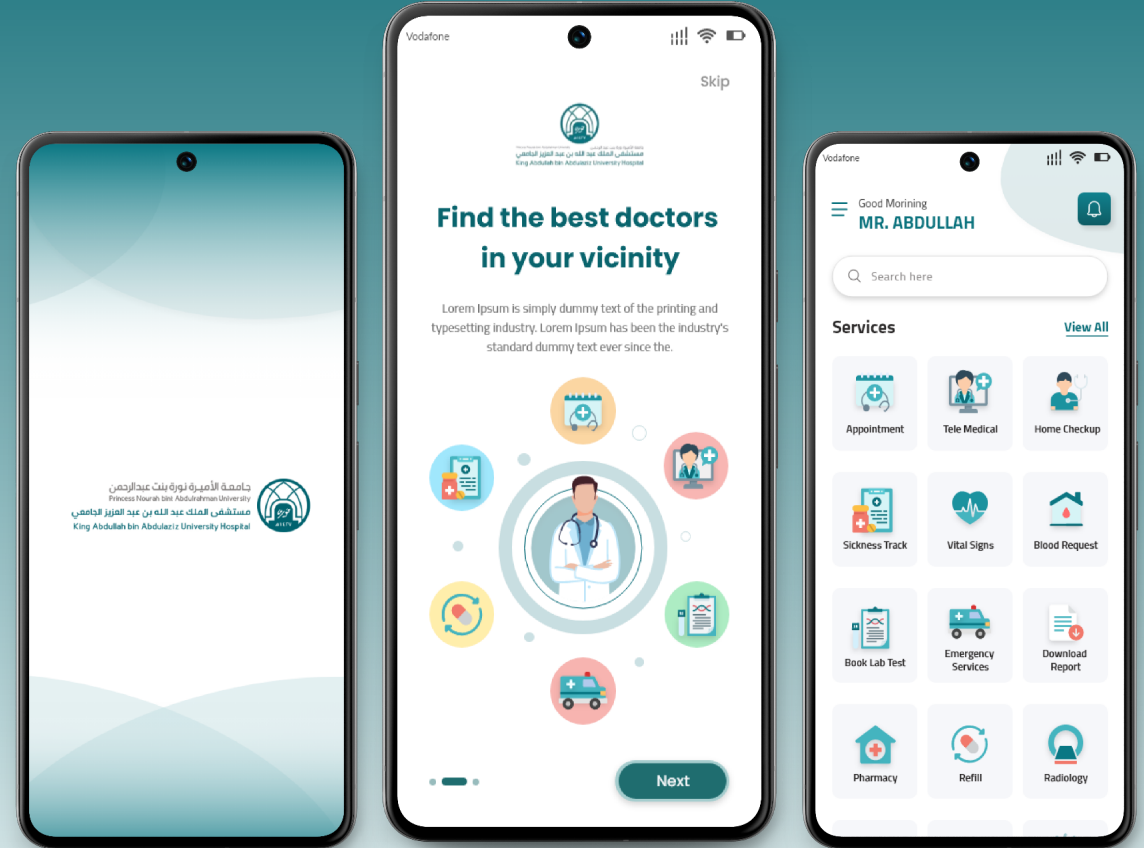




PATIENT Application

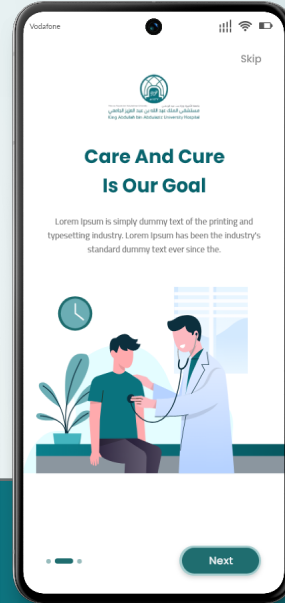


Objectives

The objective for the appointment booking application is to create a user-friendly and efficient platform where users can:

- ★ **Book Appointments:** Users can book appointments based on doctors' availability, with the option to choose between a **video call** or **in-person** (physical) consultation.
- ★ **Check Appointment Status:** Users can verify the status of their appointments to see if they are pending, accepted, or rejected by the doctor or admin.
- ★ **View Appointment History:** Users can access a history of all past appointments, including the type of consultation, appointment details, and status history.

This application aims to streamline the appointment scheduling process, improve communication between doctors and patients, and provide clear and transparent status updates for all appointments.

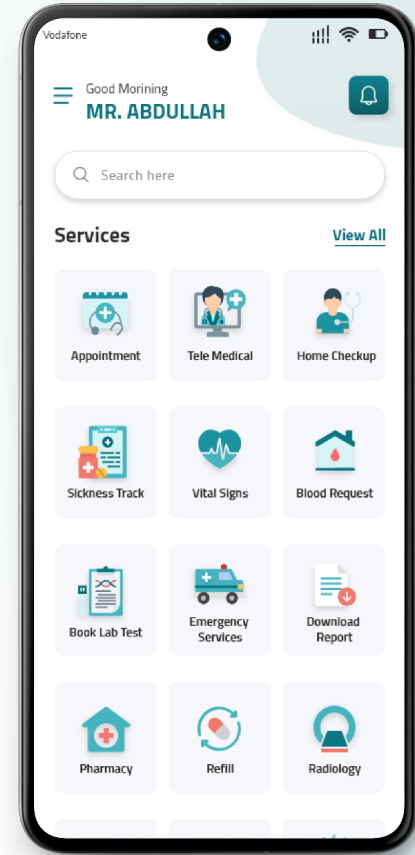


Dashboard

In the patient app, users have direct access to all services on a central dashboard. A search and filter feature helps users quickly find specific services, making navigation easy and efficient.

Following Are The Services Of Patient App.

- ★ Appointment
- ★ Sickness Track
- ★ Vital Signs
- ★ Blood Request
- ★ Book Lab Tests
- ★ Emergency Services
- ★ Radiology
- ★ Announcement
- ★ Feedback
- ★ Complaint
- ★ Download Report
- ★ Refill

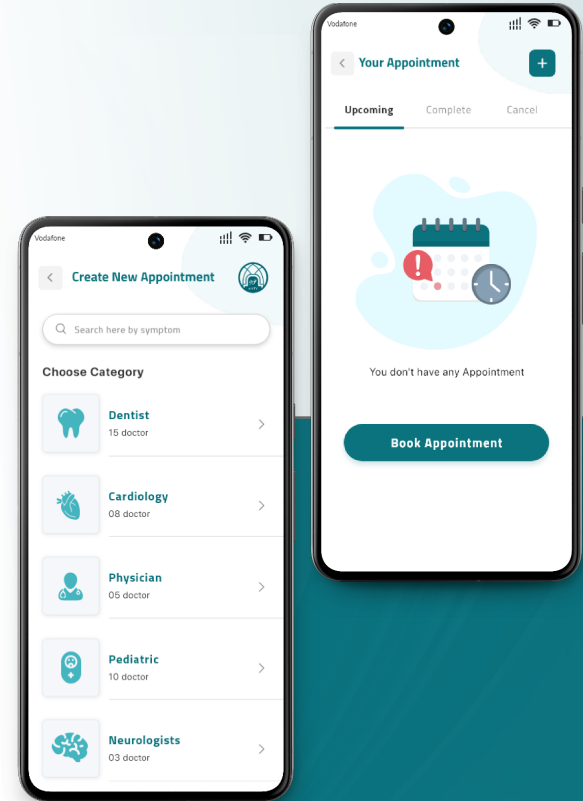


Appointment

The Patient app allows users to conveniently schedule medical consultations with doctors based on real-time availability. Users can select their appointment either online i.e. telemedicine or physical appointment, depending on their preference and the doctor's availability.

The app provides status tracking, where users can see if their appointment is pending, accepted, or rejected, ensuring clear communication and updates. Additionally, users have access to a comprehensive appointment history, allowing them to review past bookings, consultation types, and status changes.

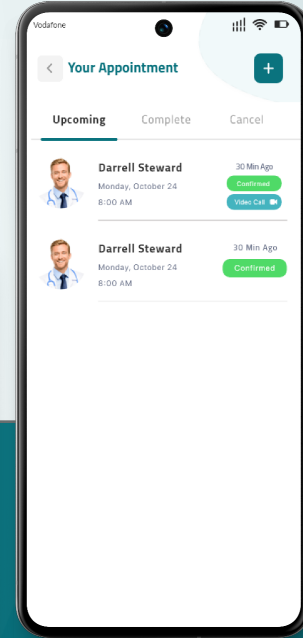
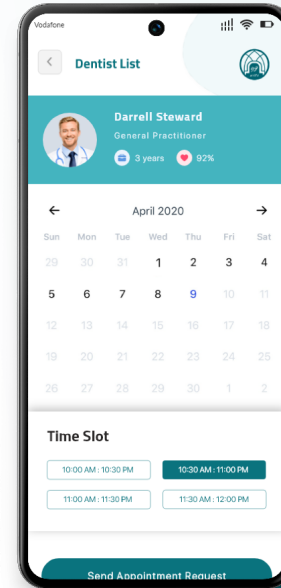
Overall, the app streamlines the booking process, enhances transparency, and provides a seamless experience for managing medical appointments.



Appointment

Physical Appointment Booking Steps:

- ★ **Step1:** Click on appointments to begin with appointment booking
- ★ **Step2:** When we click on appointment then we see the screen below:
On this screen, we have to click either the + icon or book appointment button to proceed with booking appointments
- ★ **Step3:** You can select the department that has the doctors, and search for a family medicine clinic (for example.) Here select Family Medicine Clinic to see the doctors on the next screen
- ★ **Step4:** Click on Make an Appointment button of Dr. Abdulaziz Eisa to see the available dates and slots.
- ★ **Step5:** On the screen shared below we have to select a date from the available dates and check the video call button to ensure online appointment booking and select time slot to book the appointments.
- ★ **Step5:** If we logged in already then appointment will book successfully

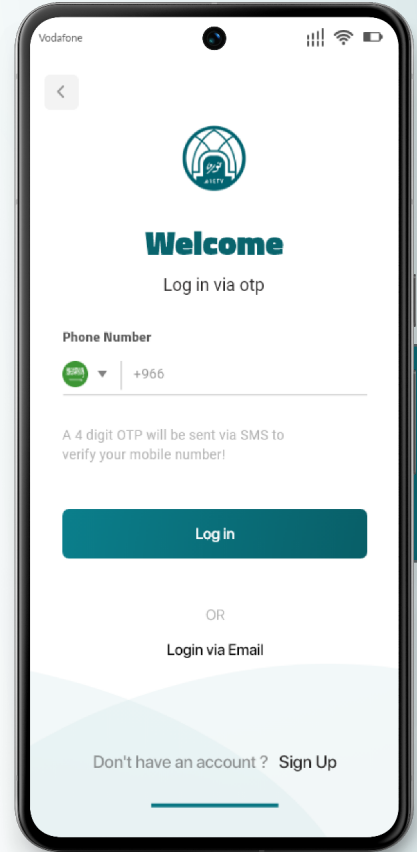


Login

If a user attempts to access the appointment booking app without being logged in, the app will prompt them to log in first. This ensures that only authenticated users can access booking features, view appointment history, and manage their consultations securely. Once logged in, users gain full access to all services within the app.

Steps To Login :

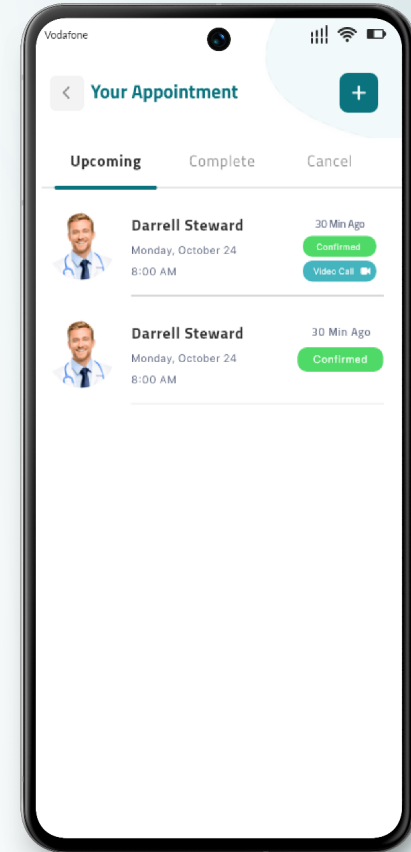
- ★ **Step1:** A login popup will come in front of you
- ★ **Step2:** Click on the ok button to navigate to the login screen.
- ★ **Step3:** Now on the login screen we have to select login via email
- ★ **Step4:** After we click on login via email we will come to the screen where we have to fill in the credentials to log in
- ★ **Step5:** Once we successfully log in the appointment will be booked and we will see this pop up



Appointment Via Tele Medicine

In the Telemedicine feature, users can book video call appointments with doctors. Here's how it works:

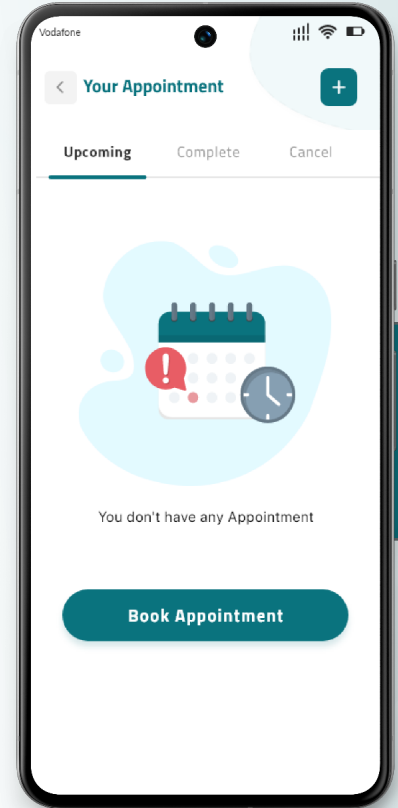
- ★ **Booking Process:** To schedule a video call, select the "Video Call" option during appointment booking. Once the appointment is successfully booked, the admin will review and confirm it.
- ★ **Confirmation and Status:** After admin confirmation, the appointment will appear in the "Complete" section, signaling that it's ready for the doctor's attention.
- ★ **Video Call Initiation:** When the doctor is available, they will start the video call session. At that moment, the user will receive a notification that the consultation is about to begin.
- ★ **Joining the Video Call:** The scheduled appointment will be highlighted, and the user can click on it to join the video consultation immediately.



Appointment Filter

The App Includes Three Types Of Appointment Filters:

- ★ **Upcoming:** When a booking is placed, it will appear in the "Upcoming" section while awaiting admin approval.
 - ★ **Complete:** Once the admin approves the appointment, it automatically moves to the "Complete" section, indicating it's ready for the scheduled time.
 - ★ **Reject:** If Admin reject the appointment it will go into the reject section
- These filters help users easily track their appointments based on status and ensure they stay updated on each stage of the booking process.



Profile Details

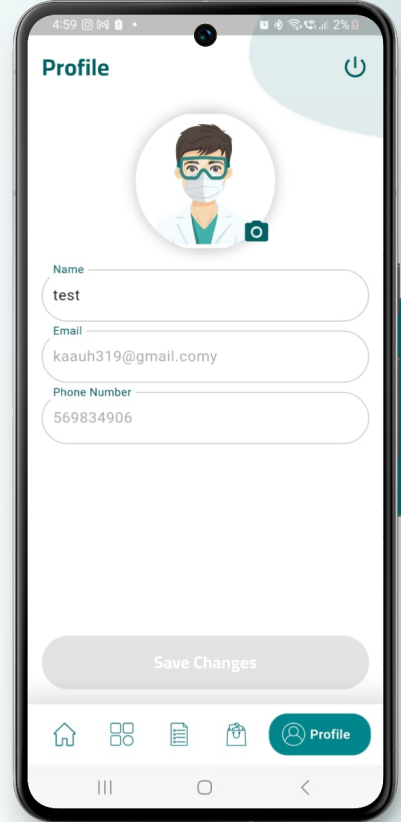
Profile Detail Contains All The Data Related To The Patient Who Is Using The Application users can also edit their details. They can also log out from the profile section

Patient Data In Profile Section

- ★ Patient Name
- ★ Email ID
- ★ Phone Number

Logout:

Patient can log out from here.



THANK YOU!

